



Unlocking potential

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Agenda



- Introduction
 - Eric Born, Chief Executive
- Financial review
 - Adrian Colman, Group Finance Director
- Operations, strategic update and outlook
 - Eric Born, Chief Executive



Overview – improving performance



- Revenue growth of 1.1% to £1,098.3m (2013: 1,086.8m)
- Underlying operating profit increased by 6.0% to £48.0m (2013: £45.3m)
- Strong performance on renewals across all sectors
- New business wins in competitive market place
- Defined benefit pension scheme closed to future accrual
- Net debt reduced to £64.9m (2013: £107.6m). Average net debt reduced by £33m



Financial summary

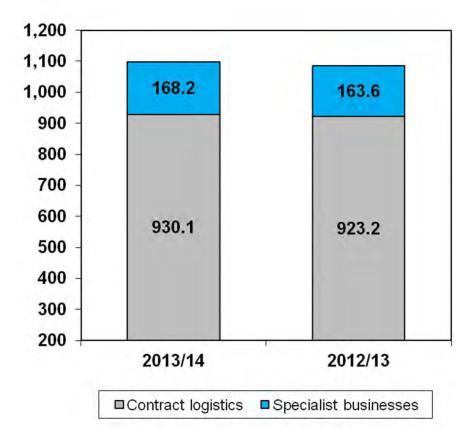


	2013/14 £m	2012/13 Restated	
	LIII	£m	Change
Revenue	1,098.3	1,086.8	+1.1%
Underlying EBITDA*	63.4	62.5	+1.4%
Underlying operating profit*	48.0	45.3	+6.0%
Underlying operating profit margin* (%)	4.4%	4.2%	+20bps
Underlying profit before tax*	25.6	21.3	+20.2%
Underlying EPS (pence)*	16.6	13.3	+24.8%
Basic EPS (pence)	23.6	8.7	+171.3%
Net debt	(64.9)	(107.6)	(39.7%)

• Before net pension gain and amortisation of intangibles Comparatives restated for the adoption of IAS 19 Revised

Revenue by sector - £m

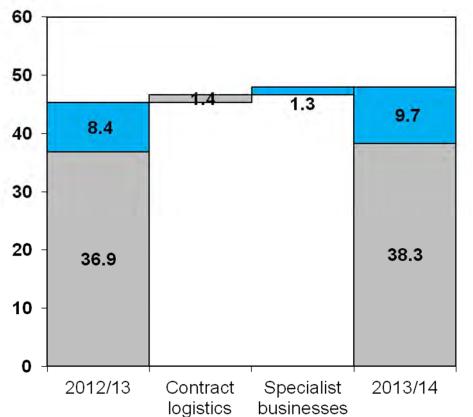




- Revenue growth of 1.1% to £1,098.3m (2013: £1,086.8m)
- Contract logistics
 - Strong growth in construction sector from new business and volume mitigated by tankers sector
 - Grocery retail showed modest growth through 2nd Morrisons convenience distribution centre
- Specialist businesses
 - All businesses reported growth
 - Pullman continues to perform very well in home shopping fleet sector

Operating profit - £m





- Delivered operating profit growth of 6.0% in 2013/14 to £48.0m due to:
 - Tight focus on cost control across all sectors
 - Improved property utilisation in year
 - Strong KPI performance under contracts
 - Delivery of higher value services such as start up services and systems hosting
- Margin improved from 4.2% to 4.4% in 2013/14

Financing costs



	2013/14 £m	2012/13 restated £m
Net bank interest payable	(14.0)	(16.0)
Provisions discounts unwinding	(2.0)	(2.4)
Pension financing item	(6.4)	(5.6)
	(22.4)	(24.0)

- Lower average net debt levels drive lower interest charge
- Pension financing changed following IAS 19 revision (£10.8m additional charge in 2012/13 as restated)

Taxation

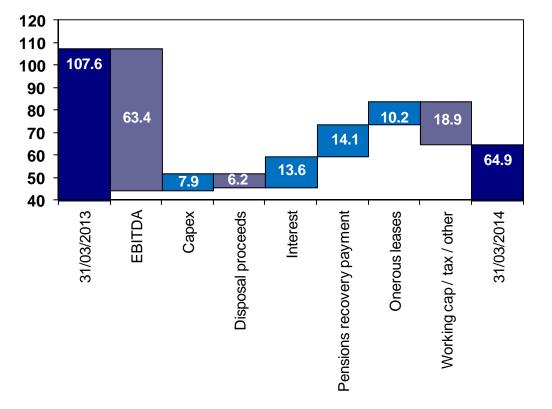
	201	2013/14		2/13
	PBT £m	Tax £m	PBT £m	Tax £m
As reported	34.9	(7.5)	14.0	(3.9)
Add: Amortisation of intangibles	6.5	(2.1)	7.3	(2.0)
Add: Net pension gain	(15.8)	3.3	-	-
Underlying	25.6	(6.3)	21.3	(5.9)
Effective rate		24.6%		27.7%
Cash tax		(2.4)		(0.3)



- Underlying effective tax
 rate
 - Trends down with corporation tax rate changes
 - Remains above statutory rate due to net disallowables
- Cash tax lower due to
 - Pension recovery payments

Summary cash flows - £m

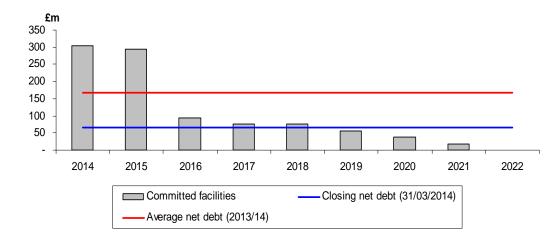




- Net debt reduced to £64.9m
- Net capital expenditure lower than expected in year due to
 - Timing of expenditure
 - Net proceeds from surplus property sale - £5m
- Bank interest payable £2m lower at £13.6m due to lower average debt
- Pension recovery payments at 2013/14 level +RPI to 2022/23
- Future onerous lease outflows
 c. £12-15m next year, reducing materially thereafter

Net debt – facilities and utilisation





- Average net debt reduced by £33m from £201m in 2012/13 to £168m in 2013/14
- Covenants comfortably met at year end
- Group committed facilities of £304m
- Facilities comprise
 - Bank facility £175m to Nov 15
 - USPP £34m to Dec 15
 - Shelf facility £20m to Nov 16
 - M&G facility £75m to Nov 21

Pension



	31/03/14 £m	31/03/13 £m
Assets	778.3	743.9
Liabilities	(889.2)	(892.6)
	(110.9)	(148.7)
Deferred tax	22.2	34.2
Net deficit	(88.7)	(114.5)

- Pension risk management exercises in the year
 - Defined benefit pension scheme closed to future accrual with effect from 31 March 2014
 - Former DB members now enrolled in existing DC arrangements
 - Pension increase exchange exercise ongoing with deferred / retired members
 - Pension gain in income statement of £15.8m and deficit reduction of c. £20m
- Pension recovery payment plan agreed with Trustee
 - 2014/15 payment £14.4m
 - Going forward at same rate + RPI for further eight years
- Triennial valuation due at 31 March 2014



Overview





- UK economy showed signs of improvement in year
- Stable, high quality customer base
- Well diversified contract portfolio provides good trading visibility
- Strong operational credentials and service offerings
- Ongoing opportunities to help our customers to unlock the potential in their supply chains

Contract logistics - performance



2012/13





Retail	U
-	







	£m	£m
Revenue	930.1	923.2
Underlying operating profit	38.3	36.9
Operating margin	4.1%	4.0%

2013/14

- Strong performance in construction driven by contract wins and sector recovery in UK
- Solid performance in renewing and winning contracts
 - Valero 5 year renewal (relationship length 23 years)
 - Pernod Ricard renewal (relationship length 10 years)
 - WHSmith renewal (relationship length 17 years)
 - Williams-Sonoma, Inc new business
 - Morrisons 2nd convenience distribution centre new business
- Growth in revenue, operating margin and operating profit in the year

Specialist businesses - performance









	2013/14 £m	2012/13 £m
Revenue	168.2	163.6
Underlying operating profit	9.7	8.4
Operating margin	5.8%	5.1%

- Continued organic growth in records management business
- Strong new business wins in Pullman with Asda home delivery fleet management and Argos HGV fleet
- Container volumes showing marginal improvement
- Strong focus on cost control continues which drives improved margin

Housing sector driving growth



- Domestic house building driving overall construction sector growth
- Leading position in UK construction logistics with largest dedicated fleet
- Uplift also evident in DIY and home products
- Strong group-wide, levels of activity with major retailers in this sector
- Sustained track record enabling growth whilst reducing costs for these customers

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Wincanton has been an invaluable partner on our journey to become one of the UK's leading trade retailers. Customer service is a core differentiator for Screwfix, and in Wincanton we have a logistics provider with the expertise, experience and commitment to help us continue to deliver the highest standards of service.

Dave Lowther, Logistics and Supply Chain Director, Screwfix



Delivering a differentiated service



- Market leading two man home delivery network for high value goods
- Increase in volumes as market improves
- Existing contract with Marks & Spencer continues to perform well and is award winning
- New contracts with Williams-Sonoma, Inc and Loaf.com launched
- Williams-Sonoma, Inc / West Elm UK market entry
 - Risk-free start up delivered in 12 weeks
 - Scope included property, IT, people and vehicle assets
 - Result is a robust and sustainable supply chain created from scratch

For our UK launch, we needed a supply chain partner that shares our values and can be trusted to deliver operational excellence.

Dean Miller, Chief Supply Chain Officer, Williams-Sonoma, Inc



Leading the convenience sector

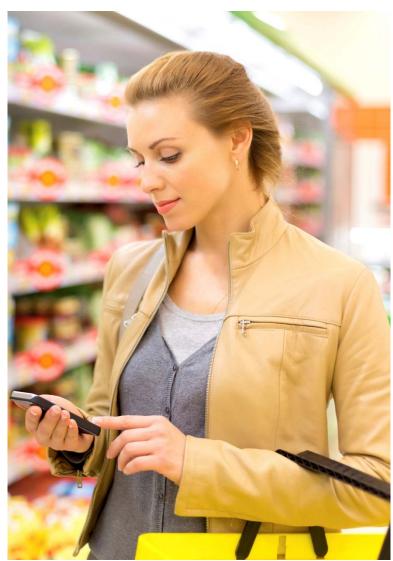


- Convenience sector is forecast to grow by 30% over the next 5 years (IGD)
- Consumer behaviour has changed in grocery with convenience boosted by a 'little and often' shopping approach
- Strong position and sector expertise through contracts with Morrisons and Sainsbury's
- Key strength is fast, flawless start ups to support rapid customer store roll out programmes

"

Wincanton has proved itself a trusted and experienced partner in the convenience market. We have a true partnership relationship and Wincanton's team takes the lead when it comes to progressing new ideas and initiatives that add real value to our operations.

Jerome Saint-Marc, Development Director, Morrisons



Delivering on our strategy



- Deliver ongoing improvements for our customers in our existing operations through lean sigma techniques and operational excellence
- Improve 'share of wallet' with our existing customers and focus on cross-selling our services
- Acquire new customers through focused prospecting process and strong service propositions
- Continue to focus on value add solutions and win higher margin, technology supported contracts
- Further improve our operating cost structure
- Continued focus on operating profit growth and free cash flow generation

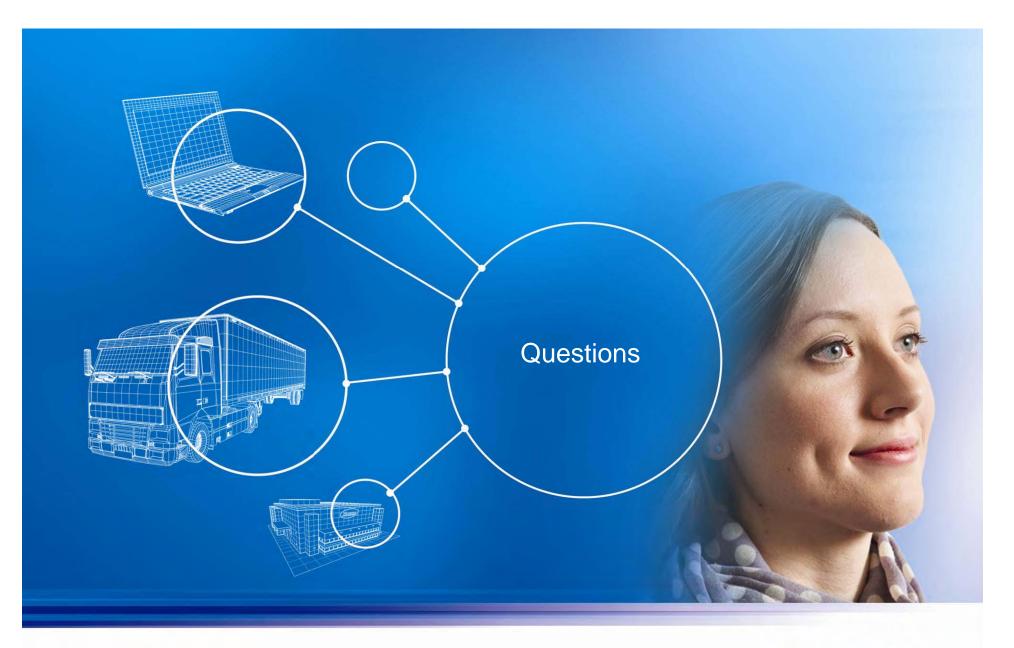


Outlook





- Expect UK economic recovery and GDP growth to be maintained
- There is positive momentum in market segments such as construction and household and home retail
- Other market segments such as major grocery retail remains challenging
- Good momentum in renewals and contract wins
- Margin pressure on renewals remains
- Cash flow further improves from 2015/16 as legacy onerous leases reduce
- We expect the Group to make further progress in the current year







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Appendices



- Income statement summary
- Balance sheet summary
- Cash flow summary
- Revenue analysis charts
- IAS 19 Employee Benefits (Revised) impact on restated 2012/13 results

Income statement summary



	2013/14 £m	2012/13 restated £m
Revenue	1,098.3	1,086.8
Underlying operating profit	48.0	45.3
Amortisation of intangibles	(6.5)	(7.3)
Net pension gain	15.8	-
Operating profit	57.3	38.0
Net financing costs	(22.4)	(24.0)
Profit before tax	34.9	14.0
Income tax expense	(7.5)	(3.9)
Profit for the year	27.4	10.1
EPS – basic (pence)	23.6	8.7
EPS – diluted (pence)	21.7	8.4

Balance sheet summary



	2013/14 £m	2012/13 £m
Non-current assets	191.2	220.4
Non-current liabilities (excluding net debt)	(215.0)	(191.2)
Non-current liabilities (excluding net debt & pensions)	(50.4)	(59.4)
Net debt	(64.9)	(107.6)
Pensions deficit (gross)	(110.9)	(148.7)
Net liabilities	(250.0)	(286.5)

Cash flow summary

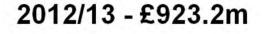


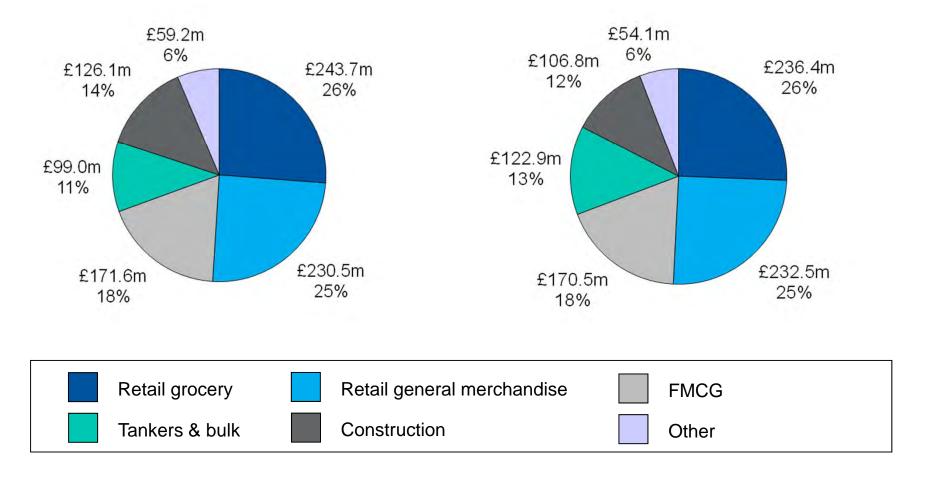
	2013/14 £m	2012/13 restated £m
Underlying operating profit	48.0	45.3
Depreciation and amortisation	15.4	17.2
Underlying EBITDA	63.4	62.5
Net capital expenditure	(1.7)	(4.6)
Net financing costs	(13.6)	(13.6)
Pension deficit payment	(14.1)	(13.6)
Onerous leases	(10.2)	(10.9)
Working capital movement / tax / other	18.9	(12.9)
Total	42.7	6.9

Revenue analysis Contract logistics

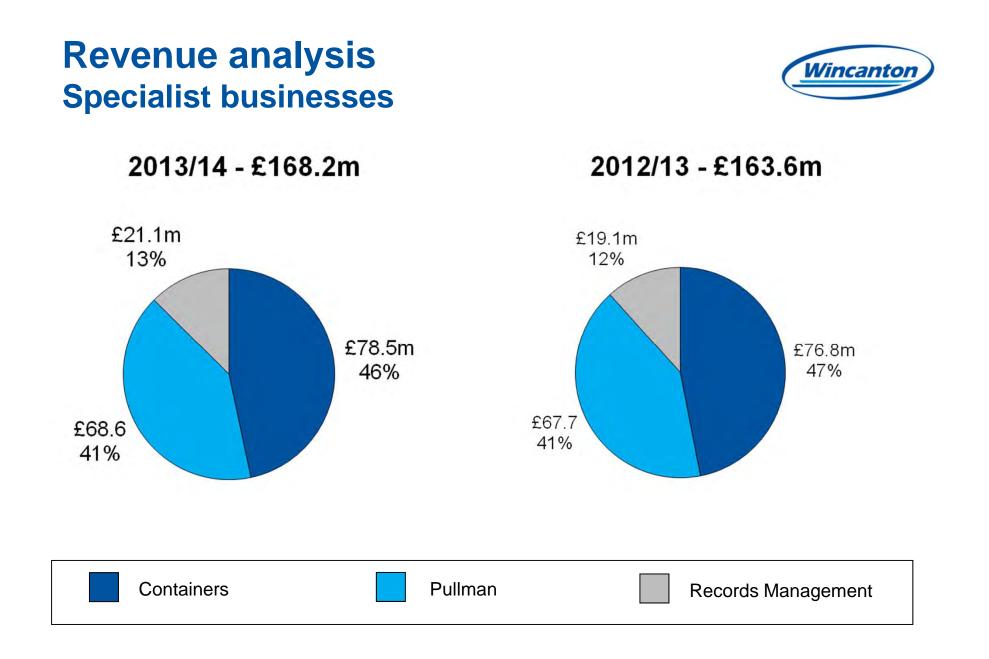


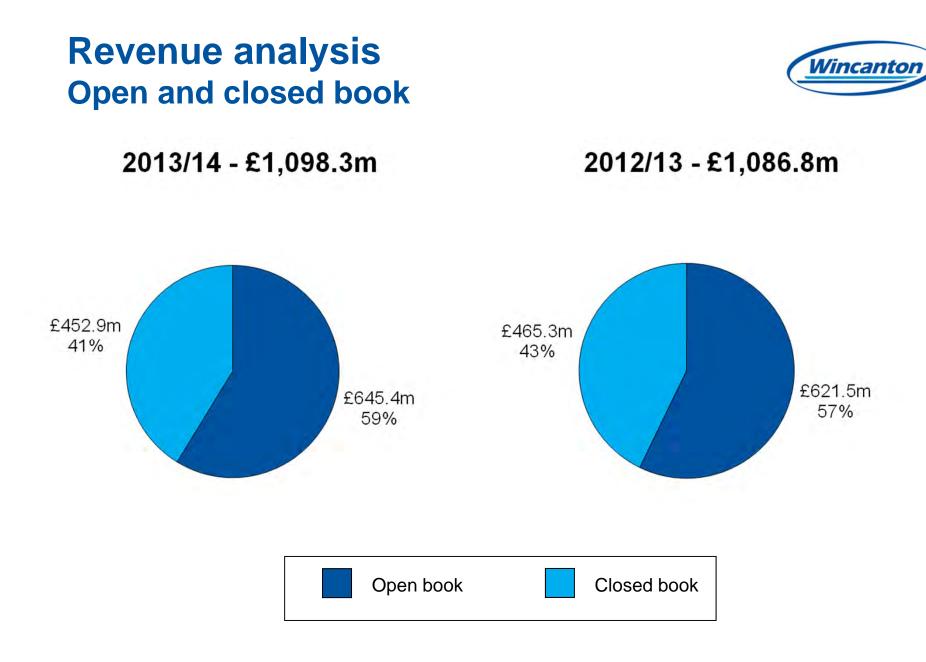
2013/14 - £930.1m





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IAS 19 impact on restated 2012/13 results



	As reported	Amended return on assets	Reclassified admin charges	Incorporating IAS 19 adjustment
	£m	£m	£m	£m
Operating profit	39.2	-	(1.2)	38.0
Net finance charges	(14.4)	(10.8)	1.2	(24.0)
Profit before tax	24.8	(10.8)	-	14.0
Basic EPS	15.8			8.7
Underlying EPS	20.4			13.3
Adjusted net debt : EBITDA covenant *	2.17	a calculated on fre		2.17

*Bank facility covenants will be unaffected by this change as they are calculated on frozen GAAP.